



Power ahead with **HLB** payment solutions

Dear Valued Partner,

Thank you for choosing HLB payment terminal. As the preferred payment acceptance gateway for your business, we hope our innovative and game-changing solutions will help to enhance your business and support its growth.

In the upcoming issues of the Merchant Insider, we will continue to share tips on how you can use this smart device to your best advantage. Let's keep growing together!

## BEST PRACTICES FOR TERMINAL USAGE

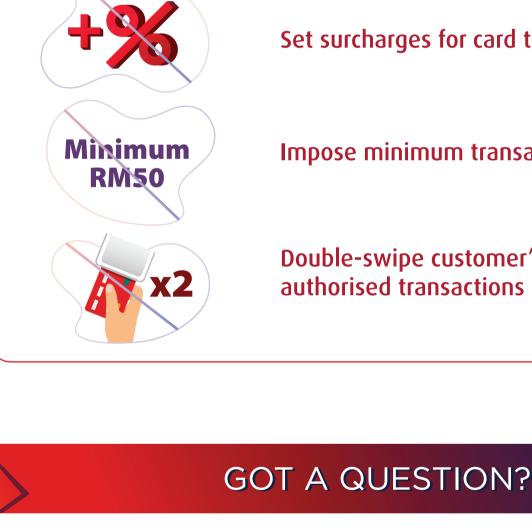




Display MyDebit, Visa and Mastercard acceptance decals at cashier counter

Ensure tipping amount is correct before cardholder enters the PIN

Safeguard storage of card details





authorised transactions

Double-swipe customer's card after

Impose minimum transaction amount

## Request for paper rolls • Network issue (e.g. lack of connection)

Failed settlement

Our terminal provider is able to help

with your common enquiries such as:

Failed transactions

Faulty terminal

**iHerb** 

Grow with us and see your business thrive.



As a valued HLB merchant partner, we would like to invite you to join our merchant partnership programme to introduce your brand to our millions of cardholders.

It's easy! Simply provide an awesome deal and we will promote it for you!

Discover exclusive offers by our merchants!

