

Financing Advisory Services@CGC

Enhancing Customer Experience for SMEs



MyKNP

KHIDMAT NASIHAT PEMBIAYAAN
FINANCING ADVISORY SERVICES



“
My application for business financing was unsuccessful.
What should I do?
”



Seek clarification on unsuccessful application

SMEs to seek clarification from the financial institution

1



Contact CGC for advisory

- ☎ 03-7880 0088
- 🕒 8.30am to 5.30pm (Monday to Friday)
- ✉ myknp@cgc.com.my

- Provide necessary information to CGC
- CGC to guide on logging into imsme.com.my

2



Receive financial advisory from CGC

Advisory on tips to improve eligibility and alternative sources of financing

3

Information required:

- Company name
- Business registration number
- Name of business owner/director
- Contact number
- Bank(s) where application was unsuccessful
- Reason(s) of unsuccessful application

“
Now I know what to do before I try again
”



BANK NEGARA MALAYSIA
CENTRAL BANK OF MALAYSIA

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